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I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Commissioner for Patents, Washington, D.C. 20231	
on	1-4-01
Signature	<i>Richard J. Moura</i>

Re: Applicants: Andrew Sharp et al.  
Serial No. 09/531,917  
Filing Date: March 21, 2000  
For: Method and Logical Units for Providing Services  
Docket No.: 34648/00440USPX

Dear Sir:

Transmitted for filing with the Patent and Trademark Office are the following documents for the above-referenced patent application:

1. Information Disclosure Statement
2. Form PTO-1449
3. References B1 - C1
4. Postcard acknowledgment

Please address all communications related to this to:

Richard J. Moura  
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In the event there is an under or over payment, please debit or credit our Deposit Account #10-0447. This letter is being filed in duplicate to facilitate processing.

Respectfully submitted,

*Richard J. Moura*  
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Registration No. 34,883



Docket No. 34648/00440USPX  
P11547US

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: Andrew Sharp et al. ) Group Art Unit: 2749  
Serial No.: 09/531,917 ) Examiner: not assigned  
Filed: March 21, 2000 )  
For: Method and Logical Units for Providing Services

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<p style="text-align: center;">CERTIFICATE OF MAILING</p> <p>I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to:</p> <p>Commissioner for Patents, Washington, D.C. 20231</p> <p>on 1-4-01</p> <p><i>Phil H. Hulse</i></p> <p>Signature</p>
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Dear Sir:

INFORMATION DISCLOSURE STATEMENT

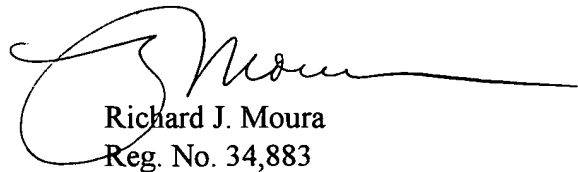
In accordance with Applicant's duty under 37 C.F.R. § 1.56 and 1.97, Applicant hereby submits the attached form PTO-1449 (modified) which lists art cited. The art listed therein, while possibly of some relevance, is not necessarily considered to teach or suggest any aspect of the invention described and claimed in the above-identified patent application. This statement is also not to be construed as a representation that a search has, or has not, been conducted or that no better art exists. Rather, this statement discloses only the best art of which the Applicant is aware.

In considering the art set forth below, it may be noted by the Examiner that certain of the references may contain markings, underlinings or other notations. These markings or notations are not to be construed as drawing the Examiner's attention either to selected parts or away from other

parts of the references. Any such markings were either present on the copies of the references obtained by Applicant, or were made thereon during the study of the references by the Applicant and/or his attorneys.

The Examiner is respectfully requested to consider each of the cited references, indicate such consideration by initialing each reference on the enclosed Form PTO-1449 (modified) and return a copy of the same with the next communication to the Applicant. For the convenience of the Examiner in considering the references, copies of the cited references are enclosed with this communication.

Respectfully submitted,



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